



### TOMi Range 15mm to 50mm Hot and Cold Water Meters



- Q I don't understand all the technical jargon, why is the Tomi range dry dial multi-jet such good value?**
- A Tomi are dry dial. Lower quality products are known as wet dials. The wet dial allows the water over the reading face which soon discolours and destroys the reading face. TOMi's are a quality product at a budget price.
- Q Do you have hot water meters?**
- A Yes TOMi's have both hot and cold meters in their range.
- Q Why do I need a hot water meter, wont cold always do?**
- A Cold water meters are designed for temperatures up to 40c. Hot water meters have a different interior design and are suitable for temperatures up to 90c.
- Q I am using the meter in a Building Management System, what about a pulsed output version?**
- A Both hot and cold versions have a pulsed output available.
- Q What is MID Compliant and why do I need it?**
- A MID stands for measurement Instrument Directive. It is the European regulation for metering. In the UK any water meter MUST BE COMPLIANT if used for billing applications. The TOMi range of flow meters approval no. is TCM 142/10-4782.
- Q What options are available for energy billing within heating and cooling systems?**
- A Please refer to [www.meters.co.uk/heat](http://www.meters.co.uk/heat)
- Q My water pipes are in awkward places such as beneath floors and in ceilings and they are going to be difficult to read, is there anything I can do?**
- A Yes RCUs (Remote Counter Units) are made to solve this problem. They are designed so that meters can be read remotely.
- Q Can you provide an automatic meter reading system so that I don't have to read the meters manually?**
- A Yes we manufacture a number of AMR options. Please contact us to discuss your project requirements.
- Q My water meter is to be located outside. What protection is required?**
- A TOMi water meters have frost protection in their design. However, in freezing temperatures (winter conditions) water will freeze and could damage the meter. We strongly recommend in external locations that thermal jackets are used.
- Q In hot water applications do the meters require insulation?**
- A Yes in hot water installations where a temperature differential occurs such as heating and ambient temperature, it is recommended that thermal jackets are used/



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- Q** What is a WRAS approved product and why do I need it?  
**A** Under the Water Regulations Advisory Scheme all water meters connected to the public/mains water supply in the UK must be a WRAS approved product. It is a criminal offence to fit a non-approved product. All TOMi water meters are WRAS approved. Approval No. 1112355.
- Q** Are TOMi's expensive?  
**A** No all our products are manufactured to a high quality and low cost.